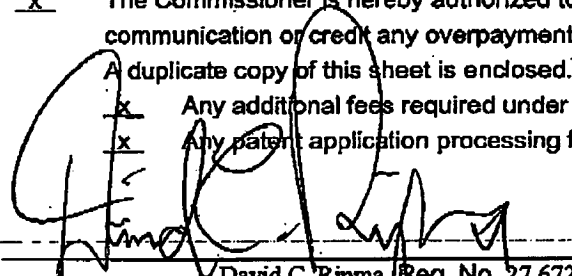
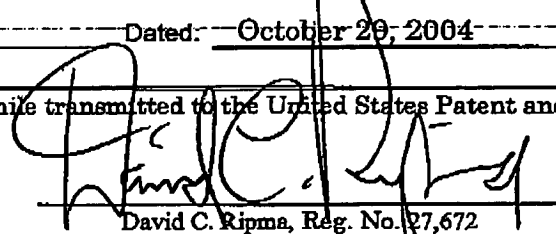


<b>AMENDMENT TRANSMITTAL LETTER (Large Entity)</b> Applicant(s): Sridhar Dathathraya			Docket No. SLA1056		
Serial No 09/978,488	Filing Date October 16, 2001	Examiner Hoang Vu A. Nguyen Ba	Group Art Unit 2122		
Invention: System and Method for Managing Workflow Using a Plurality of Scripts			<b>RECEIVED</b> <b>CENTRAL FAX CENTER</b>		
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<b>CLAIMS AS AMENDED</b>					
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TOTAL CLAIMS	15 -	17 =	0	x \$18.00	\$0.00
INDEP. CLAIMS	4 -	5 =	0	x \$88.00	\$0.00
Multiple Dependent Claims (check if applicable) _____					\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00
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